

COMPANY PROFILE

OUR MISSION

**TO CREATE
INNOVATIVE
SOLUTIONS WITH
SUSTAINABLE
NATURAL-BASED
INGREDIENTS
FOR LIFE**

OUR VALUES



Esprit de Corps

Attentiveness
Availability
Caring



Professionalism

Enthusiasm
Resourcefulness
Creativity



Integrity

Honesty
Sincerity
Trustworthy



World Leader
of Indonesian Essential Oils



800+
Employees



9x Primaniyarta Award
as the Best Performing Exporter



INDESSO AT A GLANCE

We are an Indonesian company that engages in value addition businesses from natural ingredients. Over five decades ago, Indesso started as a clove leaf oil distiller. Now we have transformed to become Southeast Asia's leading Flavor & Fragrance (F&F) ingredients and Food & Wellness Solutions provider, serving over 2000 customers in Indonesia and more than 50 other countries globally.

We offer extensive product portfolios by providing ingredients for F&F, Food & Beverage, FMCG, Food Service, Aromatherapy, Agriculture, Pharmaceutical, Cosmetics, and Green Energy industries to adapt to the fast-changing market needs continually. Our dedicated team of experts in Research & Development, Innovation & Application, and Quality Assurance bring total solutions to support our customers.

BOARD OF COMMISSIONERS



Budi Setiadharmas
Chairman



Wien P. Gunawan
Vice Chairman



Hanny Gunawan
Vice Chairman



Petrus Eko Soelarso
Vice Chairman



Harsh Rajpal
Vice Chairman



Pandu Patria Sjahrir
Vice Chairman



Diyah Sasanti Retnaning
Vice Chairman



Brian Chang
Vice Chairman

BOARD OF DIRECTORS



Robby Gunawan
CEO



Rossano Sutanto
Vice President
HR & Operations



Efendi
Vice President
Manufacturing



Rudy Mulyono
Vice President
Audit, Tax, & Legal



Leo Seno Broto
Vice President
Research & Development



Monica Solichien
Vice President
Food Ingredients



Paul Gunawan
Vice President
Aroma Ingredients



Arianto Mulyadi
Director
Communication
and Sustainability



Lourds Easurajan A.
Managing Director
Indesso Singapore



Burhan Sutanto
CFO

OUR JOURNEY



The Beginning

The name Indesso came from “Indonesian Essential Oils”. Indesso was founded by Robertus H. Gunawan in 1968, in Central Java, Indonesia. We started producing cloves and other Indonesian essential oils using the distillation method and distributing flavor and fragrance for the Indonesian market.



The Evolution

In 1992, our research led us to manufacture Eugenol, a derivative of Clove Oil. Over the years, we established a strong presence as a manufacturer of Indonesian essential oils and their derivatives, such as vanillin ex clove and repellenol, a natural mosquito repellent ingredient. Indesso focuses on botanical extracts of Indonesia origin and savory ingredients for the food industry through continuous research and innovation.



The Transformation

Indesso benefits from the global demand and growing consumer awareness for natural ingredients and actively contributes to developing sustainable value chains in the F&F and wider consumer goods industries. We are also the market leader in Indonesia in supplying F&F products and food ingredients on behalf of our global principals. We have transformed into an integrated solutions provider across the F&F ecosystem, Food and Wellness Solutions.



OUR PEOPLE

At Indesso, we encourage our employees to reach their full potential through regular training and workshops. We promote and protect our employees' physical and mental wellbeing. To support a healthy work-life balance, our office and manufacturing sites are facilitated with wellness facilities. Corporate gatherings and outings are annually held to give refreshments from the daily tasks.

Above all, our company is all about its people who work passionately to actualize the vision. We honor and respect each individual and embrace their uniqueness that gives color to our organization, offering us multi-dimensional perspectives to help us serve our customers better. Our company comprises over 800 employees in various job functions that always grow with clients.



“We promote and protect our employees' physical and mental wellbeing”

INDESSO VISITOR CENTER

Indesso Visitor Center is located In Baturraden, Central Java, and has been officially opened to the public since 2019. Baturraden is perfectly situated near Mount Slamet, an active stratovolcano, and its perfect panoramic view can be seen from the top floor of the Visitor Center. Indesso Visitor Center is located adjacent to the Indesso factory, the largest essential oil manufacturing plant in Indonesia, and provides a closed gallery view inside Indesso's factory. It serves as a learning center to share knowledge about essential oils and the aroma ingredients industry with students, our partners, and the public at large.

The founding vision for this facility is to inspire and generate interest for future generations to be engaged with the aroma and essential oil industry. Displays at the Visitor Center provide the visitor with useful information about aromatic plants, sustainable sourcing, the production process, and product application. Information on the history of spices, spice industry, and botanicals crucial to the essential oils and aromatic industry are displayed in this visitor Center. Visitors can have a sensorial experience by touching and smelling the botanical parts and essential oils that are displayed. As the biggest clove oil derivatives producer in the world, Indesso showcases the technology behind the aroma ingredients produced from clove. There are more than 50 aromatic plants that are also showcased in its aromatic garden.



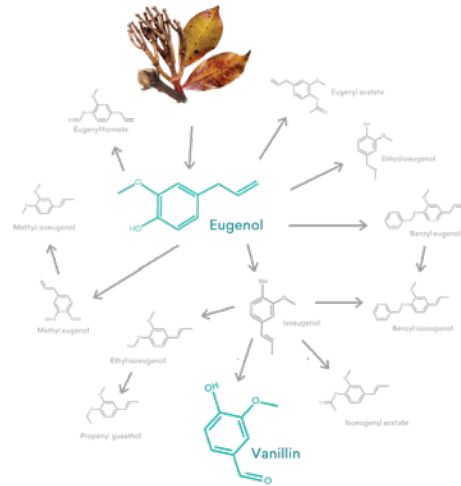
There is no admission fee. Visitors can reserve for a visit via our website: <https://www.indesso.com/visitor-center>



RESEARCH & INNOVATION

Indesso is a Research and Innovation driven organization. Our strength is in the ability to develop value addition natural-based ingredients and solutions utilizing our scientific knowledge and resources in Research and Development, Innovation and Application, Quality Assurance, Regulatory, and Process Engineering Departments.

Our Research and Development team works to unlock the richness of nature in creating new innovative ingredients, product platforms, and unique solutions for our clients. We start with sustainable natural biomass as the raw materials and apply the knowledge of chemical synthesis, biological transformation, extraction, adsorption, and encapsulation to create unique value-added products. We transform what nature gives us into essential oils, botanical extracts, CO₂ extracts, aroma chemicals, semiochemicals, thermal process flavor



ingredients, and standardized products. Our products are widely used in flavor, fragrance, aromatherapy, food and beverage, FMCG, pharmaceutical, nutraceutical, agricultural solutions, animal health, and other industries.





Our Innovation & Application team develops application formulas, incorporating the ingredients we produce and distribute into finished products to ensure our clients have satisfactory launches. Both our Aroma and Food Ingredients Innovation teams know-how bring needed technical support for our clients in the confectionery, beverage, bakery, dairy, seasonings and savory, aromatherapy, perfumes, and personal care industries. In the Food Service area, whether it be for Quick Service Restaurants, Horeca, or Bakery, we create total solutions for our customers for both sweet and savory finished goods.

We have dedicated laboratory facilities, strong analytical capabilities, and advanced technology which enables all of our products to come with value addition and are manufactured to the highest quality standard. We implement Green Chemistry in our manufacturing process combined with sustainable sourcing to minimize harmful social and environmental impacts without reducing



the economic benefit. Close collaboration with process engineering, quality assurance, and regulatory affairs, ensures quality consistency, traceability, and compliance with the latest regulatory and religious body standards.



OUR BUSINESSES

We provide a broad range of nature-based ingredients created using Indonesian botanicals and other naturals, to support the creation of limitless everyday products and bring solutions to our customers.

Our companies serve by producing:



To offer a more complete selection of products, for the Indonesian market, we distribute products of world-leading companies:

- Firmenich flavors and taste, perfumery
- Nexira hydrocolloid
- PureCircle natural sweeteners
- Ottera natural colors
- Ballantyne cheese powders
- Martin Bauer natural extracts
- Döhler juices and purees
- Tastecraft syrups
- Biospringer yeast extracts
- Solutex omega3/EPA/DHA



SUSTAINABILITY

In line with our corporate mission to create innovative solutions with sustainable natural ingredients for life, Indesso participates in the global effort for sustainable development. The Environmental, Social, and Governance policies are the non-financial determining factors. Our sustainability platforms are based on People, Partnership and Planet. We refer to voluntary standards and measurements by the United Nations Sustainable Development Goals, Global Standards for Sustainability Reporting (GRI), Carbon Disclosure Project (CDP), Ecovadis, Science-Based Targets, Union for Ethical Bio Trade (UEBT), and Sedex (SMETA). Indesso is the first company in Indonesia who signed IFRA-IOFI Sustainability Charter.



People at Source and Sites

We follow international standards on fair employment without discrimination, safe working conditions, and educational programs to improve our employees' quality of life and performance. We are committed to enhancing the livelihood of the communities that reside near our factories and sourcing areas in health, education, and women empowerment. We actively support health workers and affected communities during the Covid-19 pandemic as part of our humanitarian program.





3,623

Registered farmers
per December 2021



Clove



Patchouli



Vanilla



Citronella



Ginger



Turmeric



Nutmeg

7

Plant commodities:

clove, patchouli, vanilla, citronella,
ginger, turmeric, and nutmeg

2,705 Ha

land areas are under the
responsible sourcing model



24% reduction

of water consumption
per ton product.



17% reduction

of energy usage per ton product



32% reduction

of non-hazardous waste per ton
product

Multi-Stakeholder Partnerships

Supply chain traceability is paramount to sustainability. We have initiated a traceable, transparent, and fair business model since 2015 by connecting the farmers to end-users in a long-term mutual contract agreement. Thousands of farmers from Java, Sulawesi, Sumatera, Bali, NTT, and other islands of Indonesia, are enrolled in this project as part of the responsible sourcing program involving several multinational end-users. We also emphasize awareness of protecting nature and its biodiversity, as well as circular economy principles. Collaborations with other stakeholders, such as universities and governments, are conducted to achieve sustainable development goals.

A Better Planet

Indesso implements comprehensive environmental management to minimize any negative impact generated by our manufacturing operations. The focus is on renewable clean energy, waste reduction/recycle/reuse, energy efficiency, and green chemistry principles. Indesso is the first aroma and food ingredient company in Indonesia that deploys a large-scale solar photovoltaic system for electricity. Other examples of ongoing initiatives are the provision of relevant data for the Carbon Disclosure Project, setting ambitious, science-based emissions reduction targets involving Scientific Based Targets, afforestation projects, conversion of biomass solid waste into compost, and reducing water consumption.

INDESSO GROUP

Indonesia

PT Indesso Primatama
PT Indesso Aroma
PT Indesso Niagatama
PT Indesso Culinaroma Internasional
PT Indesso Sanavia Internasional

Singapore

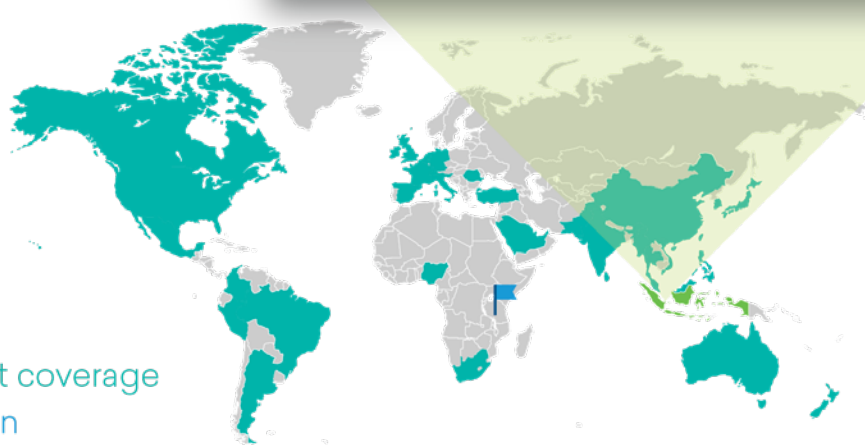
Indesso Singapore Pte. Ltd.

Malaysia

Indesso Malaysia Sdn Bhd

Tanzania

Indesso (Zanzibar) Tanzania Ltd.



— Indonesia
— Our market coverage
— Our location

We are certified, registered and associated to:



Head Office

Jalan Tanah Abang 2 No.78
Jakarta 10150
DKI Jakarta, Indonesia
P: +62 21 386 3974

Semarang Sales Office

Jalan Halmahera Raya No.53
Semarang 50125
Central Java, Indonesia
P: +62 24 841 6071

Surabaya Sales Office

Jalan Jemursari Raya No.264
Surabaya 60299
East Java, Indonesia
P: +62 31 841 9886

Plant I

Jalan Raya Baturraden KM 10
Baturraden, Purwokerto 53151
Central Java, Indonesia
P: +62 281 681 450

Warehouse I

Jalan Suparjo Rustam KM 7
Sokaraja, Purwokerto 53151
Central Java, Indonesia

Plant and Warehouse II

Jalan Alternatif Cibubur-Cileungsi
KM 9, Bogor 16820
West Java, Indonesia
P: +62 21 8249 1808

Plant III

Jalan Karangjati-Pringapus KM 1
Semarang 50552
Central Java, Indonesia

Malaysia

C-5-23, Centum Oasis
Corporate Park
Jalan PJU 1A/2, Ara Damansara
Petaling Jaya 47301
Selangor, Malaysia
P: +603 762 111 65, +603 762 111 67

Singapore

20 Science Park Road
#03-14 Teletech Park
Singapore Science Park II
Singapore 117674

Tanzania

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Block A, 1st fl., Room 5-8
Plot No. 860, Malindi
PO. Box 4768
Zanzibar

Jumba La Soda, 3rd fl.
Chake-Mkoani Rd.
Madungu, Pemba
Zanzibar



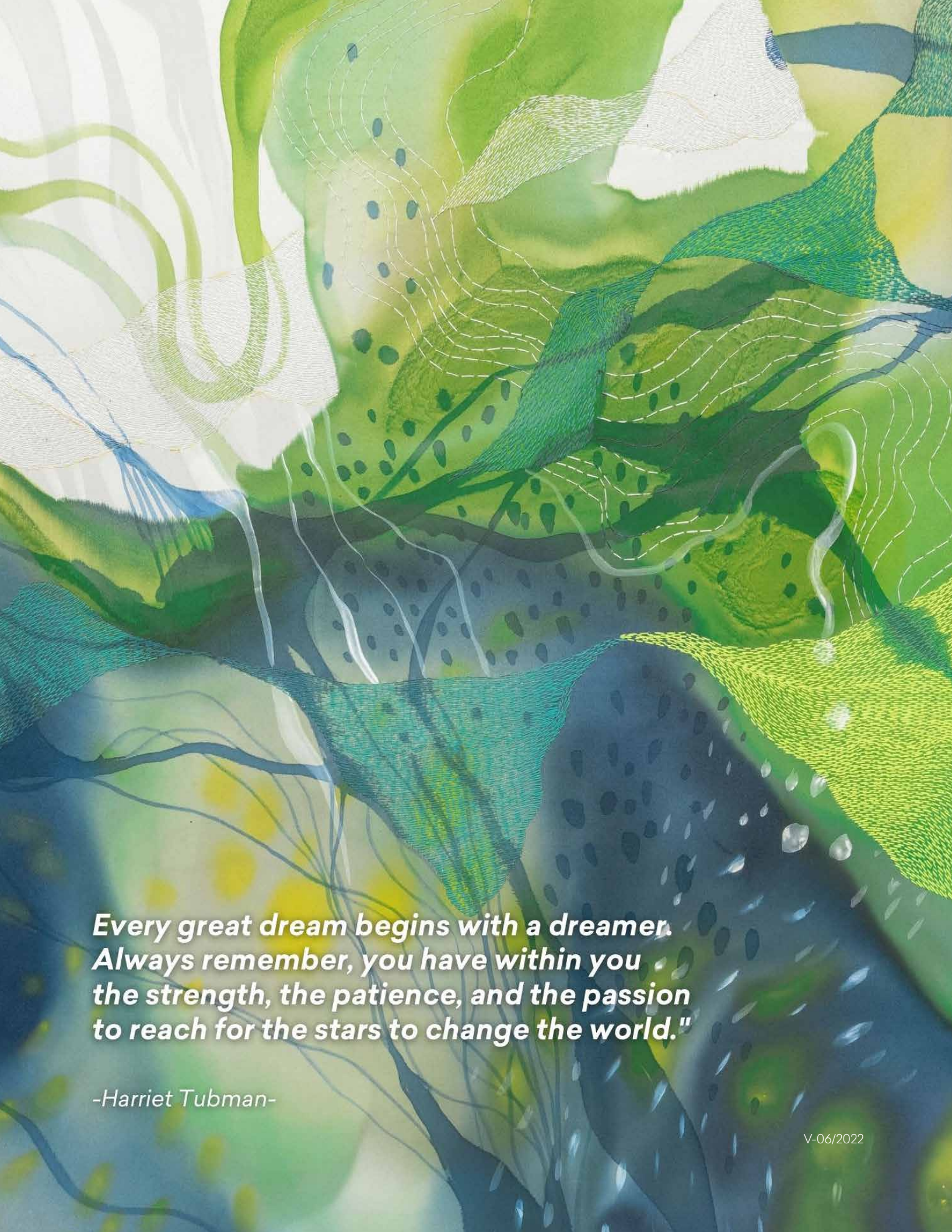
www.indesso.com

**For inquiries**

contact@indesso.com

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 Indesso.official
 Indesso.official



***Every great dream begins with a dreamer.
Always remember, you have within you
the strength, the patience, and the passion
to reach for the stars to change the world."***

-Harriet Tubman-